

Virtual Fitness Class Reservation Process

- Virtual fitness classes will be available for reservations seven days prior to the class date.
- Participants may reserve multiple classes occurring on the same day.
- Reservations can be done online at <https://activity.stalbert.ca/COSA/public/category/browse/DROPFIT>
 - Or by calling Guest Services 780-418-6088
 - **Booking online is strongly encouraged.**
- To book online, you need to [sign in](#) or [set up an account](#) if you do not have one. This can be done through Guest Services or online prior to reserving. Please do not make another account if you have forgotten your login.
- Click the “Reset your password” button and you will be emailed a link to reset your password.

1. Sign into your account. If you have forgotten your password or need to reset- click tab to Reset Your Password or contact Guest Services. Please do not set up another account.


The screenshot shows a 'Sign In' page with a light blue header. Below the header, there is a 'Welcome back!' section with a sign-in form. The form includes an 'Email Address *' field, a 'Password *' field with a toggle icon, and a 'Sign In >' button. Below the form is a link: 'Forgot your password? [Let's reset it.](#)'. To the right of the form is a 'Note to existing customers' section with a 'Reset your password >' button. Below that is a 'Need an account?' section with a 'Create an account >' button.

Sign In

Welcome back!

Email Address *

Password *



[Sign In >](#)

[Forgot your password? Let's reset it.](#)

Note to existing customers

If you had an account prior to May 30, 2018, you will need to reset your password.

[Reset your password >](#)

Need an account?

Creating an account only takes a few minutes.

[Create an account >](#)

2. Start by selecting the week you would like to book into

activity.stalbert.ca/COSA/public/category/browse/DROPIN

There are numerous steps the City must take to ensure the safety and well-being of our employees and patrons.
For recreation related amenities and facilities opening, visit [Now Open](#)

[Need help?](#)

Book Drop-In Fitness



Register online to reserve a spot in a drop-in fitness programs at Servus Place.

You can book a class up to 7 days in advance either online or by calling us at **780-418-6088**.

View the [Fitness Drop-In Schedule](#)

Please check in with Guest Services to receive a wristband and arrive no more than 10 minutes prior to the start of the class to reserve your spot.

Week of September 1

[< Previous Week](#) [Next Week >](#)

Time	Tuesday/1	Wednesday/2	Thursday/3	Friday/4	Saturday/5	Sunday/6	Monday/7
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3. Select the person from your account that will be registering for the class with the drop-down menu.

Schedule for Thursday, August 27

Participant:

Maelynn Ives (Ives Family)



Select >

Week of:



Thursday, August 27



4. Select the program you would like to reserve and click Book Now. It will be added to your cart.

Time	Class	Duration	Location	
9:00 AM	Bootcamp	60 mins	Servus Place Gym Court 2	Starts Soon - Please Call
10:00 AM	Bootcamp	60 mins	Servus Place Gym Court 1	Book Now >
11:00 AM	Flow Drop in 20 Cap	60 mins	Servus Place Mind & Body Studio	Book Now >
11:00 AM	Chisel'd Drop in	60 mins	Servus Place Gym Court 1	Book Now >
12:00 PM	Cycle Beats*	45 mins	Servus Place Multipurpose Room	Book Now >
1:00 PM	Flow Drop in 20 Cap	60 mins	Molly Servus Place Gym Court 2	Book Now >

5. Ensure you CHECK OUT to confirm your reservation.

- If you have an active monthly or annual membership, there will be no charge for your reservation.
- If you do not have an active membership payment will be required to complete your reservation.
 - Adult admission (18-59yre) \$10.50

Here's what you've selected:

Items placed into your cart will remain reserved for 5 minutes.

Note: You must complete the checkout process in order to reserve a swim time or drop in fitness class, join a waitlist or register for free courses. You will not be charged.

For customer assistance your cart reference number is 28793.

Item	Value	Action
Fitness Drop-In Reservation Description Cycle Beats Drop In - 2020-08-26 12:00 PM For Maelynn Ives	\$0.00	Remove
Total	\$0.00 (incl. \$0.00 in GST)	



Chase Paymentech is the City of St. Albert's authorized merchant services provider with **Bambora** serving as a facilitation partner. You will be transferred to the Bambora website to complete your payment. Charges will appear as "City of St. Albert - Online Registration" on your credit card statement.

[Continue Shopping >](#)

[Checkout >](#)

- Participants need a free Zoom account first. If you don't have one, you can get your account at www.zoom.us/signup
- Once you have registered, you'll get a Zoom link 1.5 hours before the class starts. Use that link to open the virtual class.
- Classes will open up 15 minutes before the start time for you to connect, check audio and be ready for the start time.
- Please follow all instructions and class guidelines provided by staff to ensure the safety of everyone participating.
- Anyone not registered will not receive a link to attend the drop-in class. You must provide a valid email address on your account when registering to ensure you receive the link.
- The schedule is subject to change. Servus Credit Union Place may cancel classes. Refunds will automatically be put on the participant's account if this occurs.
- If classes need to be cancelled, you will be notified and a credit will automatically be put on your account for future use.
- No refunds will be provided once the links have been emailed.
- Participants can cancel (remove their registration from a class) with no penalty if done by 4 p.m. the day before the scheduled class. Participants must call 780-418-6088 to cancel their registration.

Enjoy your virtual fitness experience!

If you have any questions or concerns please feel free to contact Maelynn Ives, Fitness and Wellness Programmer mives@stalbert.ca