

YOUR COUNCIL

Find upcoming meetings at stalbert.ca/live

CITY HIGHLIGHTS

Signed Up Yet?

Get highlights from your City!

Visit stalbert.ca/highlights.

TAKE NOTE

THANKSGIVING DAY SERVICE IMPACTS

There will be no waste collection on **Monday, October 13**. Collection will occur on **Tuesday, October 14** for areas not collected due to the holiday.

Due to higher volumes, carts may be picked up later in the day.

View the collection schedule at stalbert.ca/waste.

St. Albert Transit will be operating Statutory Holiday service levels on **Monday, October 13** for the Thanksgiving Holiday.

Visit ridestat.ca for route and schedule information.



Residents can now sign up to receive City of St. Albert news releases and public service announcements at the same time as reporters!

Visit stalbert.ca/news

PROGRAMS AND SERVICES

CHANGE TO EVACUATION/SHELTER-IN-PLACE MAP

With the renaming of the Grandin neighbourhood to The Gardens, the zone names have changed for that area. If your zone was previously GR (for Grandin), it is now TG (The Gardens). Everything else remains the same, including zone numbers and boundaries (e.g., GR1 is now TG1).

To see the changes, visit stalbert.ca/evacuate

MAKE A DIFFERENCE! SERVE ON A ST. ALBERT CIVIC AGENCY – COMMITTEE OR BOARD

The City of St. Albert invites residents to serve on a civic agency board or committee to provide guidance to City Council and assist in civic operations. Anyone with an interest in serving the community is encouraged to apply. The City of St. Albert is accepting applications for the following civic agencies:

Committee/Board	Meeting Frequency	Term	Vacancies
Arts Development Advisory Committee (ADAC)	4th Wednesday of each month at 6 p.m.*	Up to 2 years	Up to 5 members
Assessment Review Board (ARB)	Fall 2025* (<i>meetings are contingent on need and may not be held</i>)	Up to 4 years	Up to 4 members
Community Services Advisory Committee (CSAC)	4th Tuesday of each month at 6:30 p.m.*	Up to 3 years	Up to 4 members (<i>may include up to 2 youth members aged 16 to 24 at time of appointment</i>)
Environmental Advisory Committee (EAC)	4th Tuesday of each month at 6 p.m.*	2 years	5 members
Internal Audit Steering Committee (IASC)	As required daytime	Up to 2 years	1 member
Library Board (LB)	3rd Wednesday of each month at 7 p.m.*	3 years	1 member (<i>may include 1 youth member aged 18 to 24 at time of appointment</i>)
Policing Committee (PC)	2nd Tuesday of each month at 6:30 p.m.*	Up to 3 years	4 members
Seniors' Advisory Committee (SAC)	3 times per year	Up to 2 years	Up to 5 members (<i>aged 55+ as of September 1, 2025</i>)
Subdivision and Development Appeal Board (SDAB)	Wednesdays (bi-weekly) at 6 p.m.*	2 years	5 members

* Please note that the dates and times of the meetings listed are current but may be subject to change at the discretion of the agency.

The online application form and Civic Agency - Application Information Package can be accessed on the City's website at stalbert.ca/civicagencies

The online application form and accompanying resume must be submitted no later than: **5 p.m. Tuesday, October 14, 2025**. Should you have any questions or require additional information, please email boards@stalbert.ca

TAKE NOTE

CITY SERVICES DURING POSTAL STRIKE

With the disruption in Canada Post mail service, the City has outlined alternative ways that residents and businesses can access or pay for City services, such as utility bills and dog licences. The City recommends taking the steps you need to make sure your payments arrive on time.

PAYING CITY UTILITY BILLS

Pre-authorized withdrawal – Customers can enroll in pre-authorized withdrawal to ensure their utility payments are made on time without needing to view a copy of their bill. Call **780-459-1520**, option 2 or email utilities_services@stalbert.ca

- Online and Telephone Banking – Payments can be made through most financial institutions
- Credit Card - Customers can login to MyCity and use their credit card to pay their utility account balance at my.stalbert.ca
- In-person – Payments for all services can be made in-person at Customer Service, main floor, St. Albert Place, 5 St. Anne Street. Monday to Friday, from **10 a.m. to 3 p.m.**
- Quick Drop Box (right side of main door) – Payments can be made by cheque or money order (no cash) at St. Albert Place, 5 St. Anne Street (after business hours, weekends and holidays).

Customers can find out their utility balance by emailing utilities_services@stalbert.ca or by calling Utilities Services at **780-459-1520**, option 2.

PAYING DOG LICENCES

If you require account information, please contact Municipal Enforcement by phone at **780-418-6644** or email doglicensing@stalbert.ca

- Online Services - You will need your five-digit account number. Accepted payment methods include Visa, Mastercard and American Express credit cards (Visa Debit is not accepted). See specific renewal instructions at stalbert.ca and search for **Online Services**.
- MyCity - This service allows licence holders to purchase licences and replacement tags, update a spayed/neutered status, and view account details and billing histories at my.stalbert.ca
- Online and Telephone Banking – Payments can be made through most financial institutions. Use the payee name “City of St. Albert Dog Licence” (the phrasing may vary by bank).
- In-person – Payments for all services can be made in-person at Customer Service, main floor, St. Albert Place, 5 St. Anne Street. Monday to Friday, from 10 a.m. to 3 p.m. or at the RCMP Detachment Front Counter Services, Monday to Friday, from 8 a.m. to 6:30 p.m.

BUSINESS LICENSING

During the postal disruption, please note that hard copies of your licence can no longer be mailed. Please contact Business Licensing by phone at **780-459-1618** to discuss other options.

For information on various licence payment options, visit stalbert.ca and search **Licence Renewals**.

2025 MUNICIPAL ELECTION- SPECIAL BALLOTS

It is not recommended that Special Ballot Packages be mailed to voters at this time. It is recommended that voters pick up Special Ballot Packages from the Election Office, located at the St. Albert Inn & Suites (Oakmont Room), 156 St. Albert Trail. Open **Monday to Friday, 8:00 a.m. to 4:30 p.m.**

Voters can drop off completed Special Ballot Packages at the Election Office at the St. Albert Inn (Oakmont Room), 156 St. Albert Trail or with the Returning Officer at 3rd Floor, 5 St. Anne Street, St. Albert, AB, T8N 3Z9. Open **Monday to Friday, 8:00 a.m. to 4:30 p.m.**

Further information about special ballots can be found on the City website at stalbert.ca and search for **Special Ballot**.

The City is currently reviewing other City services should the mail disruption last for a few weeks. More information will be available as it's confirmed.