

WELCOME TO ST. ALBERT FOR NEWCOMERS TO CANADA





Housing

Affordable Housing Information

Online at stalbert.ca and search "Affordable Housing".

• Big Lake Pointe

Located at 12 Nevada Place.
stalberthousing.com

587-290-2248

• Civida

Subsidized regional housing.
civida.ca

780-420-6161

• Habitat for Humanity

For families with children under 18.
hfh.org

780-479-3566

Service Alberta

Landlord & Tenant information.
Contact if you have rental problem.

780-427-4088

Utilities

May be included if you rent,
ask your landlord.

• City of St. Albert

If you own a home and need to hook up
water/garbage collection/recycling.

780-459-1520
Option #2

• Local Utilities

Online at stalbert.ca and search
"other local utilities".



Get Involved in the Community

Art Gallery of St. Albert

Art classes for children and adults.

780-460-4310

City of St. Albert

Questions about City services.
stalbert.ca

780-459-1500

• Fountain Park Recreation Centre

Swimming

780-459-1553

• Servus Credit Union Place

Swimming and recreation.

780-418-6088

Musée Heritage Museum

Located in St. Albert Place.

780-459-1528

St. Albert Big Brothers & Big Sisters

Volunteer or sign up a youth
for mentoring.

780-459-6666

St. Albert Visitor Welcome Centre

New resident package and
St. Albert information.

780-459-2797



More Helping Agencies

Alberta Job and Career Information	alis.alberta.ca	1-877-644-9992
Alberta Supports	Help is available in more than 100 languages. Call toll-free provincewide.	1-877-644-9992
Clothing/Furniture		
• Lo-Se-Ca Thrift Store	Clothing & household items.	780-460-4343
• ReStore	Appliances, furniture and other items. Find a store near you. hfh.org/restore	780-471-4909
• St. Vincent de Paul Society	Assists individuals and families with furniture & household items, clothing, emergency food and other needs. ssvpedmonton.ca/get-help	780-471-5577
Edmonton Community Legal Centre	Free legal help for people with low incomes. eclc.ca	780-702-1725
Family & Community Support Services	Family and School Liaison program provides counseling for children and their families. Community Support Worker available to provide support.	780-459-1756
Language Instruction for Newcomers to Canada (LINC)	Call for program nearest you.	211
OutLoud	A safe place for St. Albert LGBTQ people of all ages to meet, laugh and talk. outloudstalbert.ca	780-990-6518
Salvation Army Church & Community Centre	Help for individuals and families including winter clothing.	780-458-1937
St. Albert Family Resource Centre	Provides education, supports and programs for families.	780-459-7377
St. Albert Food Bank & Community Village	Cultural Kitchen, friendship and emergency food. Community Liaison Worker to help you find resources.	780-459-0599
St. Albert Public Library		
• Career Resource Centre	Free adult programs, children's programs & internet services.	780-459-1682
Stop Abuse in Families (SAIF)	Provides services to those who have experienced and/or witnessed family violence and abuse.	780-460-2195



Health and Medical

Alberta Personal Health Card	Apply within three months of arrival. health.alberta.ca/AHCIP	780-427-1432
Dentist	Call Alberta Dental Association and ask to find a dentist. dentalhealthalberta.ca	780-432-1012
Eye Doctor	Find an optometrist/eye doctor. Online at optometrists.ab.ca and click on "Find an Optometrist".	780-451-6824
Health Link Alberta	Health advice & info 24 hours/7 days a week. Provides access to translators in 120 languages. Provides names of family doctors who are accepting new patients. myhealth.alberta.ca	811
St. Albert Public Health Centre	Immunizations and new baby clinics.	780-459-6671
Sturgeon Community Hospital	Emergency care 201 Boudreau Road, St. Albert	780-418-8200
Find a Doctor	albertafindadoctor.ca	
• McKenney Medicentre	To see a doctor without an appointment (non-emergency) #210, 10 McKenney Avenue, St. Albert	780-458-7375



Transportation

Airport	Edmonton International Airport flyeia.com	780-890-8382
Motor Vehicle	To operate a vehicle, driver must have a driver's license, insurance and registration on vehicle. Online at servicealberta.ca and search "Driving and Vehicles".	780-427-7013
St. Albert Transit	Buses in St. Albert & to Edmonton. Online at ridestat.ca Download the On-Demand Service app online at stalbert.ca and search "On-Demand Service".	780-418-6060



Safety

Emergency

If you need immediate help from police, fire and ambulance services.

911

Non-Emergency

St. Albert R.C.M.P.
(Police Services)

780-458-7700



Immigrant & Newcomer Services

Settlement Services Program

Located at the St. Albert Public Library. Ask for the Settlement Practitioner for help with any newcomer questions.

780-459-1682

Banking

Search online for “St. Albert Banks”
Ask friends and co-workers where they bank.

Edmonton Region Immigrant Employment Council

List of Edmonton immigrant serving organizations.
Search online at eriec.ca under “Resources”.

780-497-8866

Jesus Rock of Ages Ministries

Offering support and friendship.

780-803-7625

Temporary Foreign Worker Helpline

humanservices.alberta.ca/tfw

1-877-944-9955



211

Need information not in this brochure? 211 is available throughout the province. Call **211** or text **INFO** to **211** or live chat at ab.211.ca.

CALL 211 FROM ANYWHERE IN ALBERTA

Reach out anytime to access the free, confidential service.





Education

Public Education for Children and Youth

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| • Greater North Central Francophone Education Region No. 2 | Child may attend if one or both parents are Francophone.
en.centrenord.ab.ca | 780-468-6440 |
| • St. Albert Catholic Schools | gsacrd.ab.ca | 780-459-7711 |
| • St. Albert Public Schools | spschools.org | 780-460-3712 |

St. Albert Further Education

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| • Courses Offered | <ul style="list-style-type: none"> English School:
In person or online classes (daytime and evening) for Beginners, Intermediate Level 1 and 2, and Advanced; Conversation Circle. Also general interest courses in Excel, Word, social media, languages, sewing, quilting, Indigenous learning, life skills and more. stalbertfurthered.com | 780-460-2207 |
| • Newcomer Connection Program | <ul style="list-style-type: none"> Information and education for newcomers. Referrals for health, education, support and services. Volunteer interpreter support. Cultural sharing groups. Email:
helpers@stalbertfurthered.com | 780-460-2236 |
| • STAR Literacy Program | <ul style="list-style-type: none"> Free tutoring for adults 16+ years living in St. Albert Assistance with reading, writing, math, English, computer skills, job preparation skills, IELTS and CELPIP exam preparation, and high school equivalency (GED). Interested in volunteering? Tutor training provided, flexible hours. Email:
coordinator@starliteracy.ca | 780-459-5864 |